



Best ride there is!



SELF GUIDED TOURS FAQ'S

www.edelweissbike.com

Welcome to the self guided experience. This adventure requires some special preparation and set of mind, specially because you are travelling without a tour guide. Being either a frequent traveler or travelling for the first time to Europe, and in order to make this trip truly unforgettable, you should be aware of the following recommendations and expectations, explained below:

1. GPS DEVICE AND ROUTES

A Self guided rider should feel comfortable with the use of GPS devices. If you have rented a GPS device from Edelweiss you will get a Garmin Montana GPS. Please find quick instruction notes at the end of this document. If you have decided to travel using your own GPS or just decided to use a personal mobile device to show you the way, please make sure to prepare well in advance the planned route. The hotel list has not only the addresses of the hotels but also the coordinates to make your way easier.

Be aware that you should not rely exclusively on the GPS routes. It is expected from a Self Guided rider to prepare your routes well in advanced. If you chose a GPS rental, the device will have pre-installed tracks on it. If you choose to take your own GPS device, we will send you the Gpx file so you can preview the routes (the routes include hotel addresses, picture spots, recommended restaurants ,etc).

If you decide to bring your own GPS device, in some cases it can be mounted here at Edelweiss Bike Travel at the time of hand-over. It usually depends on the type of bike you booked. If you are bringing your own device and the appropriate mount for it, our staff at the garage will help you to install the holder and the device on any bike.

Prepare the ride for the next day each evening to avoid losing sight of track completely and losing some valuable time that you could be using to enjoy the ride itself and the sightseeing planned on the way. The ride should as a rule of thumb start at 8:30 am so that you arrive to the next hotel on time and have some time to relax and enjoy. Upon final payment,

you will receive a GPS video instruction if you have rented a GPS from us. Please upload it into your mobile device so that you can use it anytime if needed.

Below some “quick” actions that can help work with the GPS provided:

Rental Garmin Montana 610 „Troubleshooting“

Resetting the Device

If the device stops responding, you may need to reset it. This does not erase any of your data or settings.

1. - Remove the battery pack.
2. - Reinstall the battery pack.

How to do this?

Do not use a sharp object to remove batteries.

1. - Switch off device
2. - Turn the D-ring counter-clockwise, and pull up to remove the cover.
3. - Pull up on the side of the battery pack closest to the power button.
- 4.- Put the battery pack back in.
- 5.- Put on and close cover.

Never leave the GPS device on the bike while having lunch or having a break.

Please charge the GPS device every night. The GPS are plugged into the bike’s battery to be charged while on tour. If there is malfunctioning of the charger, you can change it to battery modus (if fully charged) If you forgot to charge the device and there is no other way to charge the device, please buy 3 AA alkaline batteries and place them on the device.

2. HOW TO GET TO MIEMING

The closest airport is Innsbruck. The most convenient airport is Munich.

Arrival at Munich Airport:

A. Take the FLIX BUS Munich airport => Seefeld.

The ride to Seefeld takes about 2 hours. The Ticket price is that of around 20 Euro per person. Reservations are recommended. <https://www.flixbus.co.uk/>

From Seefeld bus drop off station the easiest way to get to Mieming is to take a taxi. The price is around 40 Euro. The taxi ride takes about 20 minutes. The bus drop off station is not in the center and there is no taxi stand available, so if you arrive at night, please make sure to book a taxi prior arrival, that will be waiting for you.

- Or take the FLIX BUS Munich airport => Innsbruck

The ride to Innsbruck also takes approximately 2 hours. Once there, please follow the instructions below under: "**Arrival at Innsbruck Main Railway Station**"

B. Arrange a pick up by Four Seasons Travel. The ride to Mieming takes about 3:00 hours. The ticket price is around 70 Euro per person. A reservation is highly recommended. <https://www.tirol-taxi.at/en-home>. The drop off location for this service should be the address of your basis hotel and not the garage.

Take the train from Munich airport to Innsbruck main station and continue from there via bus or taxi. Please follow the instructions below under: "**Arrival at Innsbruck Main Railway Station**"

Arrival at Innsbruck Airport:

A. The easiest way is to take a taxi from Innsbruck Airport to Mieming (approximately 70 Euros) Around 30 minutes to Mieming (taxi companies numbers below)

Arrival at Innsbruck Main Railway Station

Take a taxi (approximately 70 Euros). The ride will take around 40 minutes.

Take the bus 4176 on the bus lane F at the Innsbruck Main Railway Station. (approximately 10 Euro per person and the ride will take around 50 min. This bus travels every hour and on weekend different times apply. For an accurate timetable please refer to: www.vvt.at

From the bus stop, depending on the hotel where you are accommodated, you will have to walk for about 10 to 15 minutes. Be aware that taking a "passing by" taxi at this point is a difficult task as Mieming is a small town.

Recommended Taxi companies

Edelweiss Bike Travel works with some taxi companies, with these companies you can be fairly sure that you are getting a fair price for your ride. Taxis number recommended:

Taxi Feuchter: 0043 56 22 56

Inntal taxi: 0043 526263700

Mein taxi: 0043 676 5201563

None of the taxi rides are included in your tour price.

Rental Car

There are some companies offering good deals from Munich airport. Please search for offers on-line. If you arrive by rental car, you can park free of charge for the duration of your trip in the parking in front of the Edelweiss Bike Travel garage. Please ask the staff at the garage for the exact location of the parking spot.

3. HOW TO GET TO EDELWEISS ONCE IN MIEMING

Edelweiss Bike Travel operates in two locations: the offices and the garage. **Follow ONLY the address below.** Please be aware of this location, specially during the weekend.

Edelweiss Bike Travel Garage: Sportplatzweg 6

The bike hand-over will be done exclusively at the garage address. Both buildings are marked in the attached map for your referral. Please refer to the map hereby attached.

4. ABOUT THE ACCOMMODATIONS

All accommodations during your trip are included in the tour price. Breakfast is also included during the entire journey. No other meals are included. The city tax on each location is as well included in the tour package.

Regarding the hotel standard, you either booked:

Hotel category 3

(between 4 and 4 superior star hotels)

Hotel category 2

(between 3 and 4 star hotels) In this category you might get one accommodation from category 1 and one from category 3 hotel, either on your tour start or tour end. As to balance out this category.

Hotel category 1

(b&b, boarding and guest houses) The accommodations are boarding houses, family hotels or b&b. In these accommodations depending on the check in day and time it will not be rare to find the hotel reception empty (usually on Sundays). This is not an unusual practice, if this is the case, usually the host will prepare a note or a key at the reception desk. If you expect some higher level of comfort accommodations

for your trip, we strongly recommend you an upgrade to hotel category 2.

5. LUGGAGE STORAGE DURING YOUR TOUR

You will be able to store your luggage at the base hotel. Please take into consideration that neither the hotels nor Edelweiss Bike travel will be held accountable for your left items. Please do not leave any valuables in your luggage.

Almost all of the bikes for the Self Guided tours are equipped with a top case and 2 side cases to store the luggage for your tour. The measurement and volume of the cases depend on the bike, around (30 and 40 liters volume) If you need exact measurements, please visit the bike producer web page. One exception is for example the BMW 310 which only comes with a top case and no side cases.

6. BIKE HAND-OVER

The hand over will take around 30 to 40 minutes. Our garage staff will explain the features of the bike, you will have to sign some paper work. If you purchased the COVER ALL Insurance life is easier as your deductible damage is zero, also the turn over gives you not only peace of mind during the ride but also more flexibility and save you some time.

During the bike hand-over, please request your tour t-shirt reserved for each participant of your tour.

The tour participant should get to the Edelweiss garage on the first day confirmed in your booking confirmation. **This is considered to be your first tour day.** **On this day, the bike hand over will be done at the earliest 3:00 pm and the latest 4:00 pm in week days.** Please understand

that this schedule **is to be followed**, especially during high season (June, July and August) In the case of unexpected circumstances (flight delays, traffic jam) and you are not able to make it to the tour start date on time, please inform someone at Edelweiss Bike Travel as soon as you can.

If your tour starts on a Saturday or Sunday please make an appointment well in advance through your product manager. During the weekend someone will be assigned specifically for your tour, so please if you have a last minute inconvenience dial immediately the operations manager phone. (0043 6643579195)

7. BIKE RETURN

You should bring the bike back on your last riding day during office hours (the latest at 4 pm). If for any reason you cannot make it on time, please let us know as soon as you can. Someone at the garage has been assigned to expect your arrival and bike turn over.

If you have purchased a COVER ALL Insurance,

the bike return is more flexible, quicker and easier, the tour garage staff should advise you on the details on this.

8. SPEED REGULATION

You are travelling without a tour guide and you might be riding some roads for the first time. Please take into consideration, that there are several speed radars on highways and roads all over Europe. Being aware of this fact will spare you a traffic fine ticket.

8. EMERGENCY NUMBER:

Please take into account that the Operations Manager cell phone is available to assist you specially in the case of an emergency. Though we will be glad to assist you in subject concerning technical features about the bike. The cell phone is available from 8 am to 6 pm.

OPERATIONS MANAGER: 0043 6643579195

HOW TO FIND THE RENTAL STATION



Worldwide the #1 in
guided motorcycle tours.



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